平台用户服务协议

Platform User Service Agreement

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1. 重要须知

Important Notice

本《平台用户服务协议》（以下简称“本协议”）由千鼎互联科技（江西）有限公司（以下简称“我们”或“千鼎互联”）与访问平台或提交任务申请的用户（以下简称“您”或“用户”）共同订立。平台是指我们通过 https://ai-qd.cn/ 一级域名及其下全部页面、网站和相关服务提供的访问、任务展示、任务申请、语音采集项目管理及相关服务的统称。

This Platform User Service Agreement (the “Agreement”) is entered into by and between QianDing Interconnect Technology (Jiangxi) Co., Ltd. (hereinafter referred to as “we” or “QianDing Interconnect”) and the user who accesses the Platform or submits a task application (hereinafter referred to as “you” or “user”). The Platform refers to access, task display, task application, voice collection project management and related services provided by us through the primary domain https://ai-qd.cn/ and all pages, websites and related services under that domain.

请您在访问平台或提交任务申请前仔细阅读并充分理解本协议。若您不同意本协议任何内容，请停止访问平台并不要提交任务申请。您访问平台、浏览任务信息、提交任务申请、提交授权文件或继续使用平台，即视为您已阅读、理解并同意本协议。

Please read and fully understand this Agreement before accessing the Platform or submitting a task application. If you do not agree to any part of this Agreement, please stop accessing the Platform and do not submit a task application. By accessing the Platform, browsing task information, submitting a task application, submitting an authorization document or continuing to use the Platform, you are deemed to have read, understood and agreed to this Agreement.

平台不涉及移动应用安装、移动应用设备权限、位置打卡或定位类数据采集；平台当前不涉及注册、登录、在线客服、付款、转账、提现或结算功能。本协议不向用户承诺任何付款、收益、奖励或资金结算安排。

The Platform does not involve mobile application installation, mobile application device permissions, location check-in or positioning data collection. The Platform currently does not involve registration, login, online customer service, payment, transfer, withdrawal or settlement functions. This Agreement does not promise any payment, income, reward or fund settlement arrangement to users.

2. 服务内容

Service Content

平台服务包括但不限于：展示全球语音采集或其他数据采集任务信息；接收任务申请；收集与任务申请相关的必要资料；接收用户签署的授权文件；进行任务适配性评估、项目沟通、任务管理、质量审核、数据整理和项目交付。具体服务以平台页面、任务说明或我们发送的项目材料为准。

Platform services include, but are not limited to: displaying information about global voice collection or other data collection tasks; receiving task applications; collecting necessary materials related to task applications; receiving authorization documents signed by users; conducting task suitability evaluation, project communication, task management, quality review, data organization and project delivery. Specific services are subject to Platform pages, task descriptions or project materials sent by us.

提交任务申请并不代表您必然被选中参与任何任务。我们有权根据项目需求、语言、口音、地区、录音条件、质量要求、合规要求或其他合理标准，自主决定是否接受、拒绝、暂停或终止任务申请。

Submitting a task application does not mean that you will necessarily be selected to participate in any task. We have the right to decide, at our discretion, whether to accept, reject, suspend or terminate a task application based on

project needs, language, accent, region, recording conditions, quality requirements, compliance requirements or other reasonable standards.

3. 用户资格和任务申请

User Eligibility and Task Application

您应保证提交的任务申请信息真实、准确、完整、合法，并保证您有权提交该等信息。若您的信息发生变化，您应及时通过平台指定方式或邮箱更新。

You shall ensure that the task application information you submit is true, accurate, complete and lawful, and that you have the right to submit such information. If your information changes, you shall update it promptly through the method specified by the Platform or by email.

如您为自然人且未满十八周岁，应在监护人同意和指导下使用平台。未经监护人同意，未成年人不得提交语音样本、任务申请或授权文件。

If you are an individual under the age of eighteen, you shall use the Platform with the consent and guidance of your guardian. Without guardian consent, a minor shall not submit voice samples, task applications or authorization documents.

4. 任务申请与数据提交规范

Task Application and Data Submission Rules

您应按照平台页面、任务说明或我们发送的项目材料要求提交任务申请和相关资料。您不得提交虚假、伪造、冒用、侵权、违法、不完整、来源不明或未经授权的信息、语音样本、图片、文本、文件或其他材料。

You shall submit task applications and related materials in accordance with Platform pages, task descriptions or project materials sent by us. You shall not submit false, forged, impersonated, infringing, unlawful, incomplete, unknown-source or unauthorized information, voice samples, images, texts, files or other materials.

您不得通过欺骗、胁迫、偷拍、窃听、侵入系统、盗用他人资料、抓取或搬运第三方数据等方式获取或提交任何材料。您应确保提交的语音、文字、图片、文件及其他材料不侵犯任何第三方的个人信息权益、隐私权、肖像权、名誉权、著作权、商标权、专利权、商业秘密或其他合法权益。

You shall not obtain or submit any materials by deception, coercion, covert recording, eavesdropping, system intrusion, misappropriation of another person’s materials, scraping or copying third-party data. You shall ensure that the voice, text, images, files and other materials you submit do not infringe any third party’s personal information rights, privacy rights, portrait rights, reputation rights, copyrights, trademark rights, patent rights, trade secrets or other lawful rights.

您应对任务内容、项目要求、样本文本、语音素材、任务成果、审核标准、沟通记录和平台未公开信息承担保密义务，未经我们书面同意，不得保存、复制、转发、公开、出售、出租、许可、传播或用于平台任务以外的目的。

You shall keep confidential task content, project requirements, sample texts, voice materials, task results, review standards, communication records and non-public Platform information. Without our written consent, you shall not retain, copy, forward, publish, sell, rent, license, distribute or use them for purposes other than Platform tasks.

5. 使用许可与限制

License and Restrictions

在您遵守本协议的前提下，我们授予您一项有限的、非独占的、不可转让、不可转授权、可撤销的许可，使您可通过合法网络访问平台页面、浏览任务信息并提交任务申请。

Subject to your compliance with this Agreement, we grant you a limited, non-exclusive, non-transferable, non-sublicensable and revocable license to access Platform pages, browse task information and submit task applications through lawful networks.

- 未经我们书面同意，不得复制、修改、反编译、反向工程、抓取、镜像、传播或展示平台程序、页面、数据、接口、文档或标识。

    - Without our written consent, you shall not copy, modify, decompile, reverse engineer, scrape, mirror, distribute or display Platform programs, pages, data, interfaces, documents or marks.
- 不得绕过、干扰、破坏平台安全措施、访问控制、审核流程、风控规则或系统运行。
    - You shall not bypass, interfere with or damage Platform security measures, access controls, review processes, risk control rules or system operations.
- 不得利用平台从事任何违法、不正当、侵权、欺诈、恶意攻击、垃圾信息发送或损害平台、客户、合作方、其他用户或第三方权益的行为。
    - You shall not use the Platform for any unlawful, improper, infringing, fraudulent, malicious attack, spam-related activity, or any activity that harms the rights of the Platform, clients, partners, other users or third parties.

6. 知识产权与任务成果

Intellectual Property and Task Results

平台页面、文字、图片、文件、页面设计、图标、标识、数据结构、任务说明、样本文本、项目材料及其他由我们或项目相关方提供的内容，其知识产权、商业秘密及相关权益归我们或相应权利人所有。除本协议明确许可外，未授予您任何其他权利。

Platform pages, texts, images, files, page designs, icons, marks, data structures, task descriptions, sample texts, project materials and other content provided by us or project-related parties are owned by us or the relevant right holders in terms of intellectual property, trade secrets and related rights. Except as expressly licensed under this Agreement, no other rights are granted to you.

您在任务申请或任务过程中提交的语音样本、语音数据、文本、图片、文件、授权记录及其他材料，将按照本协议、平台隐私政策、单独签署的授权协议、任务说明或项目材料进行处理和使用。若单独授权协议与本协议对语音采集授权事项约定不一致，以单独授权协议为准。

Voice samples, voice data, texts, images, files, authorization records and other materials submitted by you during task application or tasks will be processed and used in accordance with this Agreement, the Platform Privacy Policy, the separately signed Authorization Agreement, task descriptions or project materials. If the separate Authorization Agreement is inconsistent with this Agreement regarding voice collection authorization, the separate Authorization Agreement shall prevail.

7. 用户信息与隐私保护

User Information and Privacy Protection

我们将按照平台《隐私政策》处理您的个人信息。您提交任务申请、语音样本、授权文件或其他材料前，应完整阅读并理解《隐私政策》。

We will process your personal information in accordance with the Platform Privacy Policy. Before submitting a task application, voice sample, authorization document or other materials, you shall read and understand the Privacy Policy in full.

如您提交的材料包含第三方信息或权益，您应确保已取得合法、充分、必要的授权。因您未取得授权或提交违法侵权材料造成的责任和损失，由您自行承担。

If the materials you submit contain third-party information or rights, you shall ensure that lawful, sufficient and necessary authorization has been obtained. You shall be solely responsible for liabilities and losses caused by your failure to obtain authorization or submission of unlawful or infringing materials.

8. 服务变更、中断和终止

Service Changes, Interruption and Termination

我们可能根据项目需求、技术维护、运营安排、安全风险、合规要求或不可抗力，变更、暂停、中断或终止平台部分或全部服务。您违反本协议、任务说明或平台规则的，我们有权拒绝您的任务申请、删除或屏蔽相关材料、限制访问、终止服务并保留追究责任的权利。

We may change, suspend, interrupt or terminate part or all of the Platform services due to project needs, technical maintenance, operational arrangements, security risks, compliance requirements or force majeure. If you violate this Agreement, task descriptions or Platform rules, we have the right to reject your task application, delete or block relevant materials, restrict access, terminate services and reserve the right to pursue liability.

9. 责任承担与不可抗力

Liability and Force Majeure

因您违反本协议、提交虚假或侵权材料、违反保密义务或违反适用规则，导致任何第三方索赔、投诉、行政处理、诉讼、损失或费用的，您应自行承担责任；给我们、客户、合作方或第三方造成损失的，您应予以赔偿。

If your violation of this Agreement, submission of false or infringing materials, breach of confidentiality obligations or violation of applicable rules causes any third-party claim, complaint, administrative action, lawsuit, loss or expense, you shall bear the liability yourself. If losses are caused to us, clients, partners or third parties, you shall compensate for such losses.

因自然灾害、政府行为、网络故障、通信故障、计算机病毒、黑客攻击、第三方服务异常、系统维护或其他不可抗力及不可归责于我们的原因导致服务中断、数据延迟或无法满足用户要求的，我们在法律允许范围内不承担责任。

To the extent permitted by law, we shall not be liable for service interruption, data delay or failure to meet user requirements caused by natural disasters, government actions, network failures, communication failures, computer viruses, hacker attacks, third-party service abnormalities, system maintenance or other force majeure events or causes not attributable to us.

10. 侵权投诉与不侵权声明申诉

Infringement Complaint and Non-infringement Statement

平台依法保护权利人的知识产权、人格权益、个人信息权益、隐私权、肖像权、名誉权、商业秘密及其他合法权益。如权利人认为平台上的相关内容，包括但不限于用户提供的材料或发布的任务信息，侵犯其合法权益，可按照本条通过邮箱提交侵权投诉。本协议已完整列明投诉和申诉规则，不另设跳转链接。

The Platform protects right holders' intellectual property rights, personality rights, personal information rights, privacy rights, portrait rights, reputation rights, trade secrets and other lawful rights. If a right holder believes that relevant content on the Platform, including but not limited to materials provided by users or published task information, infringes its lawful rights, the right holder may submit an infringement complaint by email in accordance with this section. This Agreement fully sets out the complaint and statement rules and does not provide a separate redirect link.

侵权投诉邮箱为：aijie@qiandinghulian.com。投诉材料应包括：权利人主体信息和证明材料；代理人材料（如适用）；被投诉内容的截图、链接、任务编号、用户名称或其他足以定位的信息；被侵犯的权利类型、理由和诉求；权属证明材料；侵权成立的初步证明材料；以及权利人关于材料真实、有效、合法并承担错误或虚假投诉责任的保证。

The email address for infringement complaints is: aijie@qiandinghulian.com. Complaint materials shall include: right holder identity information and supporting materials; agent materials (if applicable); screenshots, links, task IDs, user names or other information sufficient to locate the complained content; the type of right infringed, reasons and requests; proof of ownership; preliminary evidence of infringement; and the right holder's guarantee that the materials are true, valid and lawful and that the right holder will bear liability for erroneous or false complaints.

我们收到符合条件的投诉材料后，将在合理范围内进行审核，并可依法采取删除、屏蔽、限制访问、保存证据、转送被投诉方或其他必要措施。我们仅在法律法规规定及审核人员认知和能力范围内作出处理，不承诺投诉必然获得特定结果。

After receiving qualified complaint materials, we will review them within a reasonable scope and may take necessary measures such as deletion, blocking, access restriction, evidence preservation, forwarding to the complained party or other necessary actions in accordance with law. We handle complaints only within the scope of applicable rules and the reviewer's knowledge and ability, and do not promise that a complaint will necessarily achieve a specific result.

因投诉被采取措施的被投诉方，如不认可投诉或认为不存在侵权，可通过 aijie@qiandinghulian.com 提交不侵权声明申诉。申诉材料应包括主体信息、被处理内容定位信息、不构成侵权的事实和证明材料、恢复请求，以及关于材料真实、有效、合法并承担错误或虚假申诉责任的保证。我们收到符合条件的不侵权声明后，可将其转送权利人，并根据后续情况依法处理。

If measures are taken against a complained party due to a complaint and the complained party does not accept the complaint or believes that no infringement exists, the complained party may submit a non-infringement statement to aijie@qiandinghulian.com. Statement materials shall include identity information, locating information of the processed content, facts and evidence showing non-infringement, a restoration request, and a guarantee that the materials are true, valid and lawful and that the complained party will bear liability for erroneous or false statements. After receiving a qualified non-infringement statement, we may forward it to the right holder and handle it in accordance with subsequent circumstances.

11. 通知与协议变更

Notices and Changes to this Agreement

我们可以通过平台公告、页面提示或电子邮件向您发送通知。通知发送或公布后，即视为已送达，法律另有要求的除外。

We may send notices to you through Platform announcements, page prompts or email. A notice is deemed delivered after it is sent or published, unless otherwise required by law.

我们可能根据平台服务、项目需求或管理要求修改本协议。修改后的协议将在平台页面公布。若您不同意修改后的协议，请停止使用平台并停止提交任务申请；您继续使用平台或提交信息，即视为接受修改后的协议。

We may amend this Agreement based on Platform services, project needs or management requirements. The amended Agreement will be published on the Platform pages. If you do not agree to the amended Agreement, please stop using the Platform and stop submitting task applications. Your continued use of the Platform or submission of information indicates your acceptance of the amended Agreement.

12. 法律适用与争议管辖

Governing Law and Jurisdiction

本协议的订立地为中国江西省南昌市赣江新区。本协议的订立、生效、履行、解释及争议解决适用中华人民共和国法律。因本协议或平台服务产生的争议，双方应优先友好协商；协商不成的，提交中国江西省南昌市赣江新区有管辖权的人民法院管辖。

This Agreement is entered into in Ganjiang New Area, Nanchang, Jiangxi Province, China. The formation, effectiveness, performance, interpretation and dispute resolution of this Agreement shall be governed by the laws of the People’s Republic of China. Any dispute arising from this Agreement or Platform services shall first be resolved through friendly negotiation. If negotiation fails, the dispute shall be submitted to the competent people’s court in Ganjiang New Area, Nanchang, Jiangxi Province, China.

13. 联系我们

Contact Us

公司名称：千鼎互联科技（江西）有限公司，简称：千鼎互联。地址：中国江西省南昌市新建区(赣江新区)儒乐湖大街鸿信大厦 11 楼。联系邮箱及侵权投诉邮箱：aijie@qiandinghulian.com。

Company name: QianDing Interconnect Technology (Jiangxi) Co., Ltd.; short name: QianDing Interconnect. Address: 11/F, Hongxin Building, Rulehu Avenue, Xinjian District (Ganjiang New Area), Nanchang, Jiangxi Province, China. Contact email and infringement complaint email: aijie@qiandinghulian.com.